

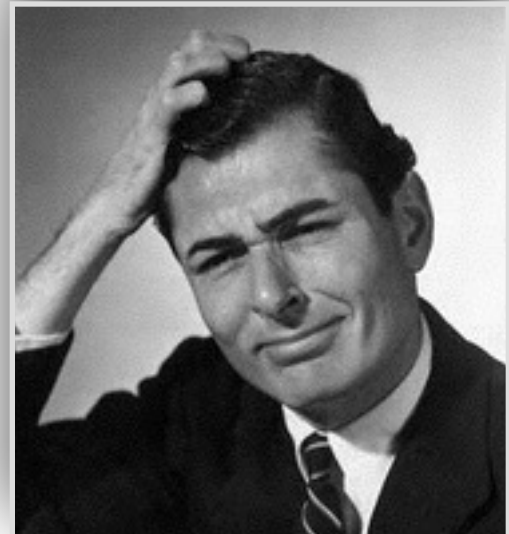
dotCMS Enterprise Cloud

Arnaud Romary & Chris McCracken



What it is / What it does

- Started in 2013 (Monthly, A La Carte)
- Enterprise'd in 2015 (d.E.C)
- Performance-Tuned, dotCMS-Managed
- Cloud-Hosted dotCMS Instances
- Fully Supported Architecture (top-bottom)
- Standardized Stack



Services & Features (*Services Included*)

- 99.9 % Uptime Guarantee on all HA Architectures
- Supported on Amazon (AWS)
- Upgrades are Included (incremental and major)
- 24/7 System Monitoring
- Up and Running in 5 Days
- Direct Access to Support Engineers via Helpdesk
- Ongoing Security Maintenance
- Automated Backups (Local and Remote)
- Fully Supported Push Environment and Configuration
- Fully Supported Architecture (top-bottom)



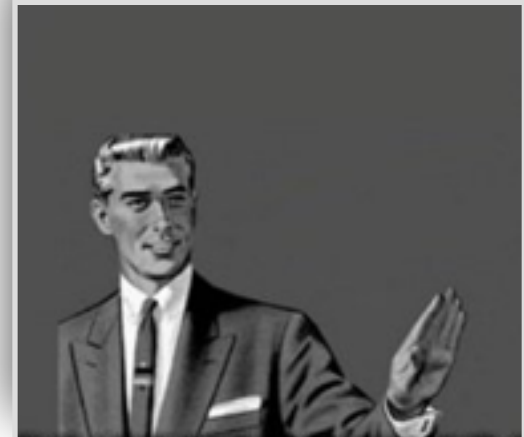
Services & Features (Cont.)

- **Not Included**

- Custom plug-in code fixes
- Custom plug-in code upgrades
- Server access

- **Available on demand**

- Plug-in review / deployment
- Server restarts
- Logs
- Architecture health statistics



Cloud Benefits - General

- Total Cost of Ownership
- Uptime Guarantee
- Focus on build-out, implementation, and content population
- Fluid and scalable architecture

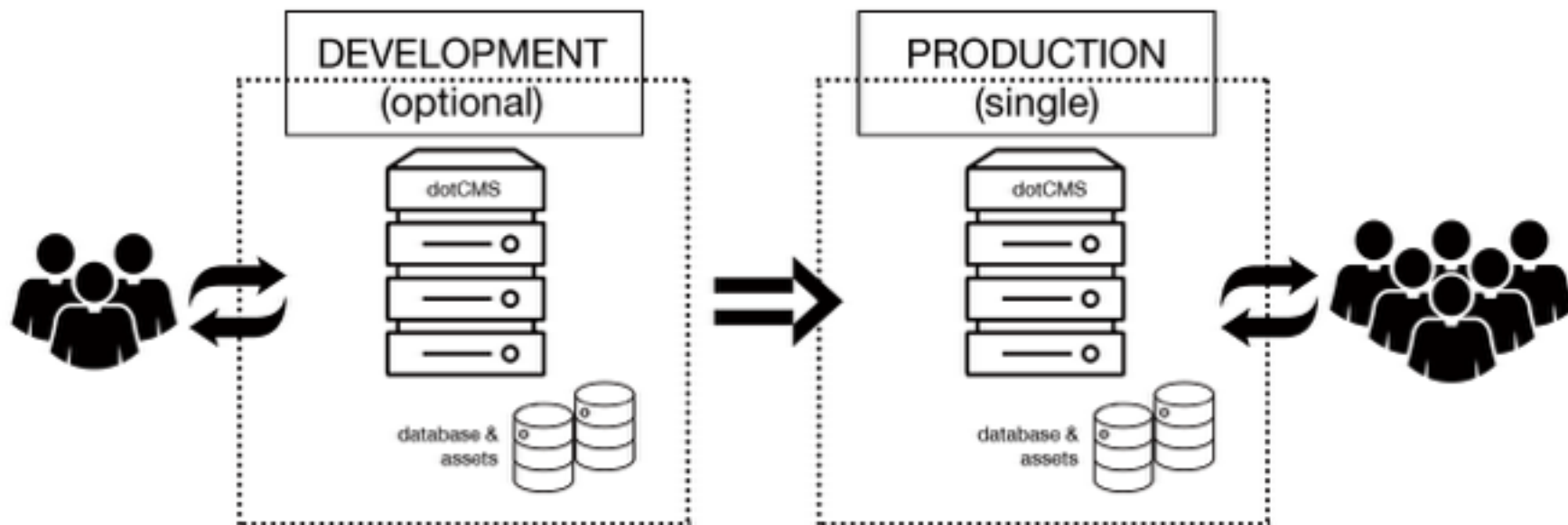


Cloud Benefits - Matrix

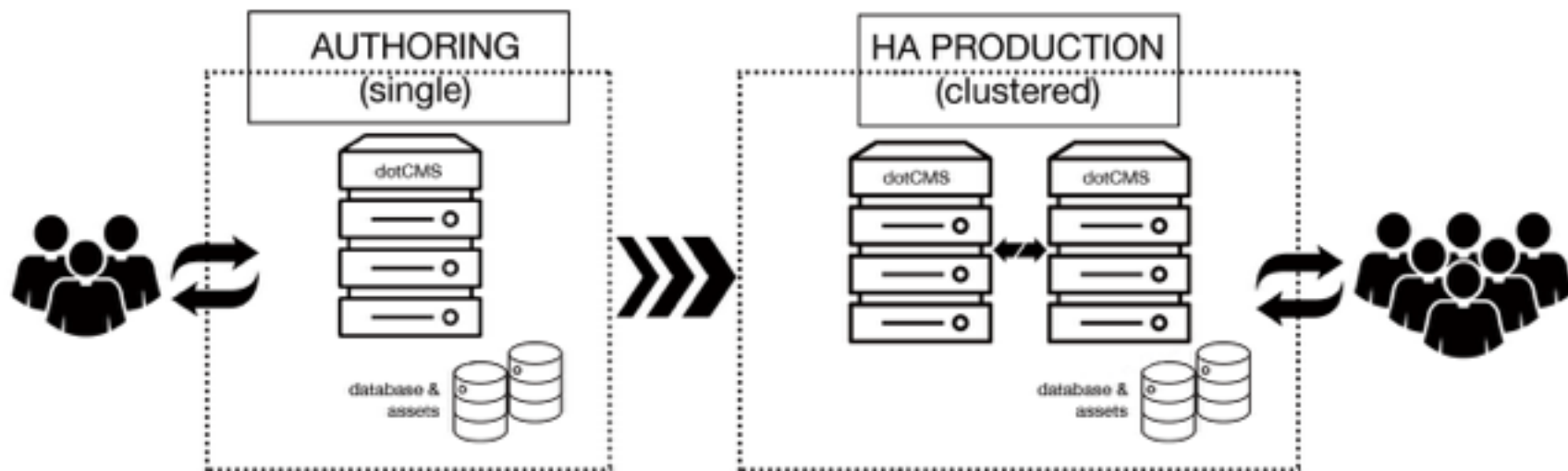
	On Prem	Cloud	
24/7 Monitoring	Customer	dotCMS	☹
Uptime Guarantee	Customer	dotCMS	☹
Responsible for Upgrades	Customer	dotCMS	☹
Responsible for Backups	Customer	dotCMS	☹
Deployment of Patches, Plugins, Security Fixes	Customer	dotCMS	☹
Reports Outages	Customer	dotCMS	☹
Leads Outage Restoration Efforts	Customer	dotCMS	☹
Infrastructure Changes/Upgrades: Implementation	Customer	dotCMS	☹
Custom Development	Customer	Customer	☹
Content Population	Customer	Customer	☹
Front-End Implementation and Site Management	Customer	Customer	☹
Custom Development	Customer	Customer	☹
Content Population	Customer	Customer	☹
Helpdesk Support	✓	✓	☹
Prime dotCMS Features	✓	✓	☹
No Need for Annual License Key Activation	✗	✓	☹
Effective and Streamlined Support Response	✗	✓	☹
Streamlined Bug Troubleshooting and Hotfix Deployment	✗	✓	☹
Responsible for Upgrades	Customer	dotCMS	☹



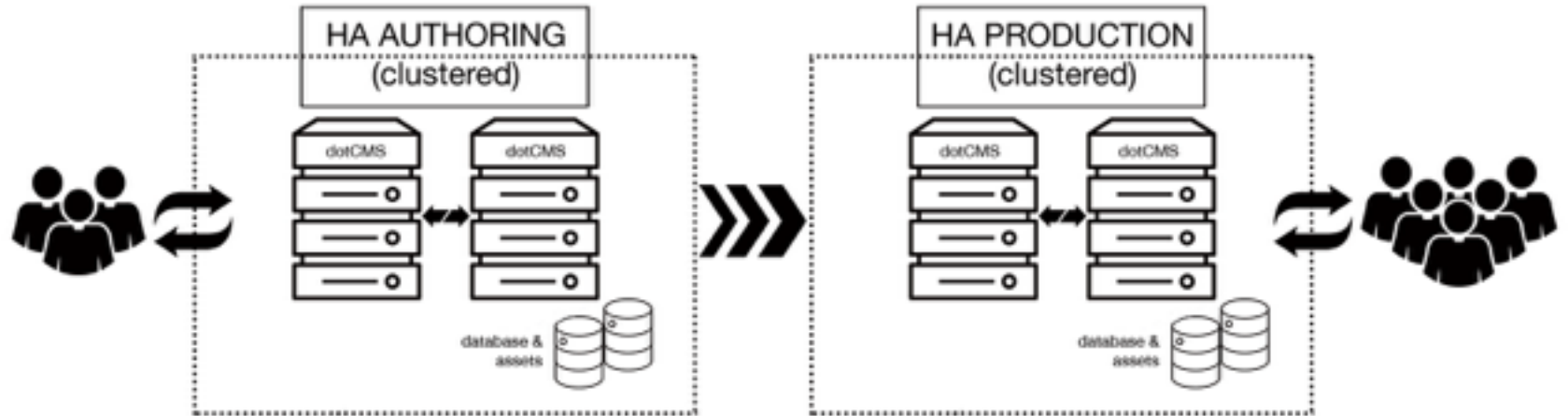
Cloud Options - Option 1



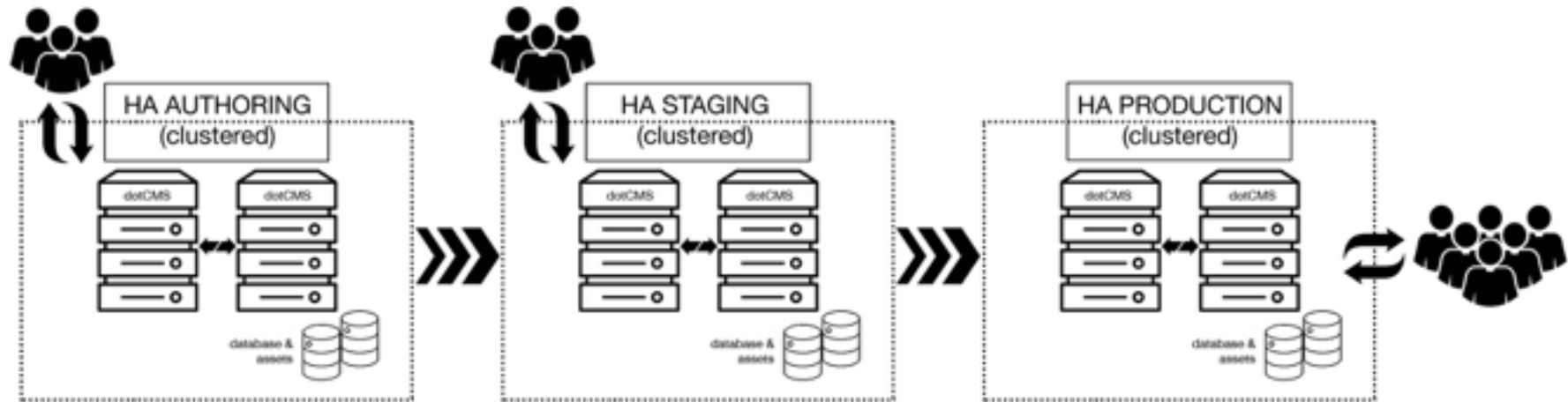
Cloud Options - Option 2

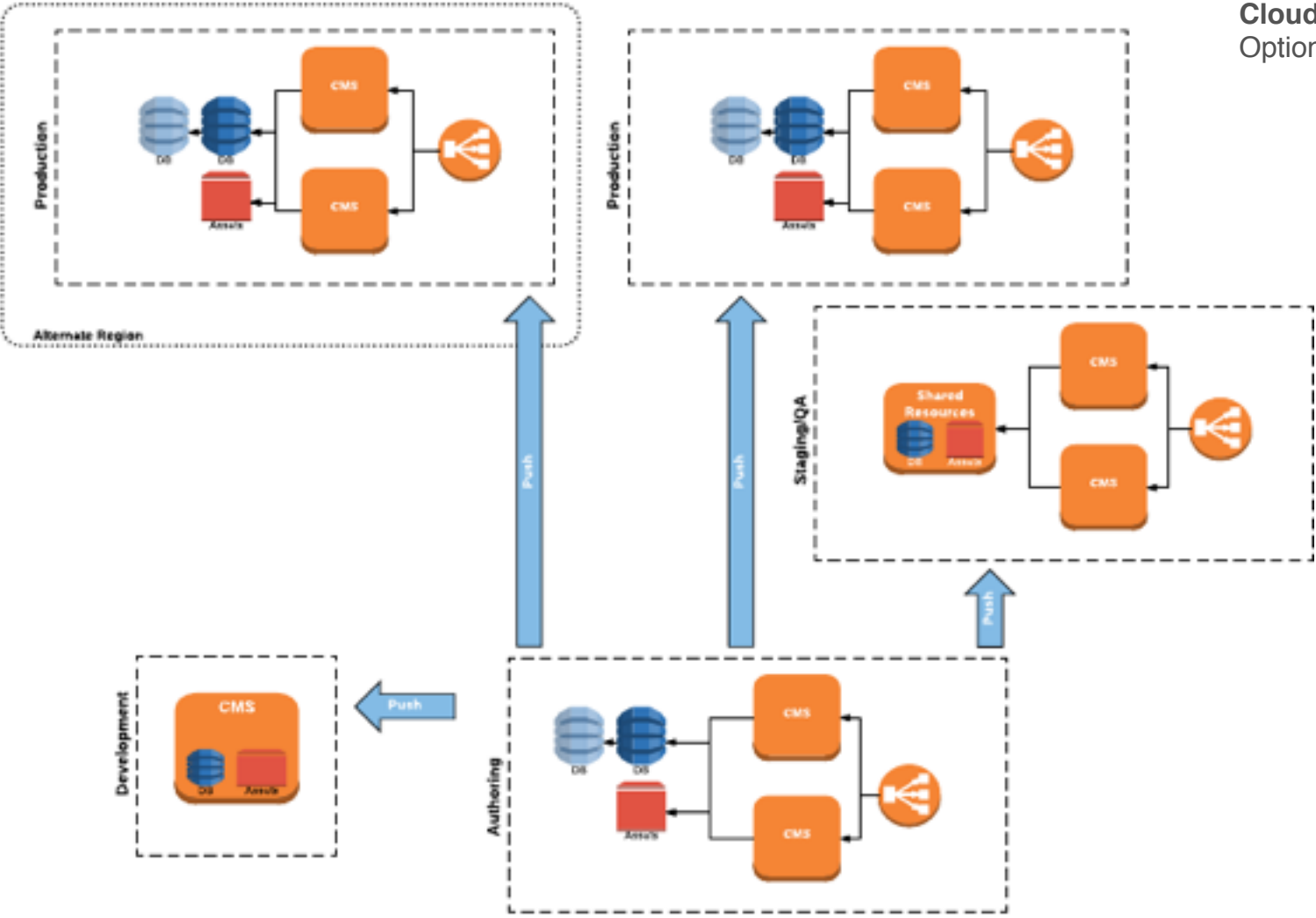


Cloud Options - Option 3



Cloud Options - Option 4





Migration Process (Existing Customers)

- dotCMS Upgrade (to latest version)
- DB Migration
- Plugins Review / Updates
- Front-end Code Review / Updates
- Run via Consulting Services (Dedicated PM and Team)



Cost

On-premise costs:

- dotCMS Licensing
- dotCMS Support
- Servers
- Backups
 - *Onsite & offsite*
- Data center overhead
 - *Storage*
 - *Networking & Security*
 - *Power*
- Personnel overhead:
 - *System Administration*
 - *Networking*
 - *Storage*
- Upgrade Efforts
 - *Time & Money*

dotCMS Enterprise Cloud:

✓ It's all included



Questions?

